



2019 Year in Review

Highlights from the City of Hillsboro



Community Development: Affordable Housing



- Secured five homes for **affordable home ownership** in partnership with Proud Ground with funding from Community Development Block Grants.

- **Engaged more than 500 community members** and 50 organizations in developing the City of Hillsboro's Local Implementation Strategy for the Metro Affordable Housing Bond.
- **Repaired 16 homes** through the Housing Rehabilitation program.
- Hosted **two Fair Housing events**.
- Helped 13 nonprofit-owned affordable housing properties by implementing a Hillsboro property tax exemption program.

Community Development: Planning

- Approved the continued development of Intel's Ronler Acres campus, including **one million square feet** of fabrication space.
- Continued to implement the South Hillsboro community vision through the approval of permits for more than **600 new homes**.
- Reviewed and approved more than **135 development applications**.

- Received approval from Metro and the Oregon Department of Land Conservation & Development for a 150-acre **Urban Growth Boundary expansion** — including an anticipated 850 new housing units — in the Witch Hazel Village South area.
- Coordinated Hillsboro's **Tree City USA** designation by the Arbor Day Foundation.

Community Development: Transportation

- Updated Hillsboro's Transportation System Plan through online engagement and event outreach to nearly **1,500 community members**.
- Collaborated with partners on **multimodal improvements** on TV Highway, Cornelius Pass Road, and Century Boulevard.
- Advocated for priority **investments on the west side**



- to be part of Metro's 2020 transportation funding measure.
- Worked with partners on a Sunset Highway Corridor Plan to expand transportation options and **relieve congestion**.

Economic Development



- Supported the Prosperidad Economic Empowerment Center to provide **skills development and job-seeking assistance** to more than 400 people.
- Assisted **90 startup businesses and entrepreneurs** through the work of the City's venture catalyst, Laura Kubisiak.
- Supported **50 Hillsboro students** in the PCC Future Connect program with \$125,000 from Hillsboro's Enterprise Zone program.
- Assisted with **35 business recruitment and expansion projects** considering Hillsboro
- Supported **14 Cocinemos food entrepreneurs**.
- Helped attract or relocate 10 businesses to **Downtown**.
- Facilitated **five Downtown storefront improvement grants**.
- Provided financial sponsorship of the Chamber of Commerce's new **HillHub co-working space**.

Finance

- Earned the Government Finance Officers Association's 2018–19 **Distinguished Budget Award**, and the 2017–18 Certificate in Achievement for **Excellence in Financial Reporting**.
- Completed the transition to monthly utility billing for more than 26,000 customers **five months ahead of schedule**.

Human Resources

- Received and reviewed more than **5,000 applications** for more than 120 job openings.
- Hosted more than **40 interns** and 6 participants in the Job Training Opportunity Program (JTOP) for bilingual employees.

Information Services

- Announced the creation of **HiLight**, the City's internet service, and developed a low-income support program.
- Installed **37 miles of underground fiber network line** in partnership with the Hillsboro School District to connect local schools.

HiLight



Hillsboro Public Library

- Adopted a new Hillsboro Public Library mission statement: **For Everyone/Para Todos.**
- Served about **880,000 patrons and visitors**, who checked out about **2.6 million items** in Fiscal Year (FY) 2019.



- Hosted **1,653 programs** with **49,781 attendees** in FY 2019.
- Redesigned the children's spaces at both libraries with support from **the Friends of the Library.**
- **Partnered with Bag&Baggage** for Hillsboro Reads the Bard.

- **Added a motorized scooter** at each location through funding from the Friends of the Library.
- **Launched eight Tiny Branches** in Hillsboro neighborhoods, in partnership with the Parks & Recreation Department and the Friends of the Library.
- Opened **the Shute Park Collaboratory**, focusing on digital and video editing and media, and expanded the Brookwood Collaboratory.
- Hosted a **naturalization ceremony** at Brookwood Library during National Library Week.



City Manager's Office

- Advanced **Diversity, Equity & Inclusion (DEI)**, including the City Council's adoption of an Equity Statement.



- Set up **free supervised play** for children at Outdoors In while their parents attend City Council meetings.
- Joined a **trash bag pilot project** to reduce illegal dumping.

- Partnered to expand hours at **The Shelter at Orenco Station** (hosted by Sonrise Church) during the coldest months, offering showers, hot meals, and help with other resources.
- Organized **the Hillsboro 2035 Community Plan's** five-year update with nearly 8,000 ideas from approximately 4,000 community members.



Parks & Recreation

- Began constructing the two-story, 51,000-square-foot **community center at 53rd Avenue**.



- Opened the first **neighborhood parks in South Hillsboro**: Century Oaks Park and Butternut Creek Park.
- Hosted **the City's first Pride Party**, celebrating LGBTQ Pride Month, and many more community events all year long.



- Created a strategic plan for implementing Hillsboro's **Cultural Arts Action Plan**.



- Built and dedicated a new **public art installation in AmberGlen Park**, "Elemental Sequence" by Dann Nardi.
- Assisted the Hillsboro Arts & Culture Council in creating a **Cultural Arts District** in Downtown Hillsboro.



- Helped launch Hillsboro Arts Month with the community's first **Wishing Tree** at 2nd and Main.
- Passed the \$100,000 mark for **the Hillsboro Community Foundation's Living Legacy Endowment** supporting the Hillsboro Community Senior Center.

City Manager's Office: Sustainability

- Increased the City's purchase of renewable power to offset **100% of the City's electricity use**.
- Partnered with PGE to open the **Hillsboro Electric Avenue** vehicle charging facility, and to launch a **Smart Grid Test Bed** in South Hillsboro.
- Coordinated Hillsboro's certification as a **Bee City USA** community.



- Educated the community about **single-use plastic bag restrictions** championed by Hillsboro's Youth Advisory Council (YAC).

Police

- Expanded **the traffic enforcement team** with two additional cars and two additional officers at night.
- Acquired **a new mobile command center** to serve the community in responding to man-made or natural disasters for the next 20 years.
- Welcomed a new member: **Drug detection K-9 Jessie.**
- Organized two document shredding and drug turn-in events for community members.
- Improved on-duty training to enable **more patrol officers** to respond to police calls while training.



- Created a new position dedicated to working with **Latinx community members.**
- Trained 70% of patrol officers in **crisis intervention.**
- Crisis Intervention Team members launched a pilot project in July to clean up camps, with voluntary help from community members experiencing homelessness who received **food gift cards** in return.
- **Trained jointly** with Fire & Rescue crews on wounded first responder scenarios.



Fire & Rescue

- Began construction on a new **fire training facility.**
- Became a founding department in **the NW Fire Diversity Council**, which provides resources to increase the number of women, people of color, and underrepresented groups working in fire services.
- **Swore in five new firefighters** and added three probationary firefighters.



- Received **a new medic unit** to transport patients when all ambulances are in use.
- Improved health and wellness programs for staff, including a peer support team, cancer screenings, and **care for injured firefighters.**

Public Works

- **Repaved 5.85 miles** and performed surface treatments on **20.3 miles of City streets** as part of the Hillsboro's 2019 Pavement Management Program, funded mostly by the Transportation Utility Fee (TUF).
- **Completed the LED Street Light Conversion Project**, including 1,800 street lights purchased from Portland General Electric, 4,500 street lights converted from high pressure sodium to LED lights, and 6,800 street light smart nodes installed.
- Annual energy savings from the 7,800 street lights the City now owns and operates surpasses **2.1 million kilowatt hours**.
- Began placing curb markers on more than **7,800 catch basins**.



- Expanded the City's **Safe Routes to School Program** to reach 11 of the 15 elementary schools in Hillsboro.
- Improved **SE Golden Road**, between SE Brookwood Avenue and SE Imlay Avenue, to enhance bicycling and walking safety, and other improvements.
- Started construction to extend **NE Hidden Creek Drive** from NE 53rd Avenue to NE 47th Avenue, adding bike lanes, cycle tracks, and sidewalks.

Water

- Secured a low-interest loan from the U.S. Environmental Protection Agency to invest in the Willamette Water Supply System — with federal support from U.S. Senator Jeff Merkley and Rep. Suzanne Bonamici. **This will save Hillsboro ratepayers more than \$125 million** in repayment costs over 35 years.
- Continued work with Tualatin Valley Water District and the City of Beaverton to build **the Willamette Water Supply System**, which will create a redundant water source for customers.
- Repaired a leak on a **45-inch water pipeline** without interrupting service to customers.



- The Utilities Commission approved the 2019 Water Master Plan to continue providing a **safe, reliable water supply** and service to customers over the next 20 years.
- **Helped customers obtain rebates** on water-efficient appliances and fixtures, and helped reduce water use with free home water audits and conservation tips.

What's Ahead for Hillsboro in 2020?



- **The 2020 U.S. Census** will be a focus as the City of Hillsboro works with community partners to ensure everyone is counted.
- **The Hillsboro School District (HSD)** will continue to complete school construction and enhancement projects with funds from the 2017 bond.



- HSD will launch a new **aviation/aerospace science and mechanics program**, its 33rd career and college pathway offering.
- **HSD schools and buildings** will connect to the broadband fiber network shared with the City's HiLight internet service.
- **Affordable housing projects** will advance, including 120 new units at the Willow Creek Crossing Apartments at 185th Avenue and Baseline.
- **The Cultural Arts District** in Downtown Hillsboro will seek new ways to grow the arts.
- The City's **residential food composting program** will begin.

- Construction on Hillsboro's **new community center** at 53rd Avenue will lead to the opening of the facility.
- **The Portland Timbers' T2 club** will partner with the **Hillsboro Hops**, 2019 Northwest League Champions, and play T2 home games at Hillsboro Stadium.
- **The JWC Water Treatment Plant expansion** will be completed, strengthening seismic resiliency and increasing daily water capacity to 85 million gallons.
- The new Washington County Events Center, **Wingspan**, will open to the community, and the Washington County Fair will expand to 10 days.



- **The Jackson School Road improvement project** will move forward to add street lighting, sidewalks, separated bike lanes, curbs, gutters, and more.
- Updates to **Hillsboro's 2035 Community Plan** will include new action items and new lead community partners.