

Mediation is:

- A process that brings people in conflict together to try to reach a mutually satisfying resolution with the help of an impartial third party.
- Conducted by trained community volunteers in a safe environment for all participants.

Mediators will:

- Provide a safe place for expressing concerns and needs.
- Facilitate good communication and listening skills.
- Clarify issues around the conflict.
- Work to build understanding between the parties.

Mediators will not:

- Counsel or give advice.
- Impose decisions.
- Take sides or assign blame.



10 Easy Steps to Resolution

1. Talk directly to the other party.
2. Choose a good time to talk.
3. Plan ahead what you might say.
4. Don't blame or accuse the other party.
5. Give information as best you can.
6. Listen non-judgmentally.
7. Show that you are listening.
8. Talk it all through.
9. Work on a solution together.
10. Follow through on the agreed solution.



Mediation is a free, voluntary, confidential service conducted by trained mediators.

HILLSBORO MEDIATION PROGRAM

250 SE 10TH AVENUE
HILLSBORO, OR 97123



***Together, we can
build trust,
rebuild relationships,
increase understanding,
reduce violence and
criminal activity, and
enhance the quality of life
in our community.***

**A COMMUNITY POLICING PROGRAM
OF THE HILLSBORO POLICE**

503-615-6651

What Can Mediation Do for You?

Have you ever had a disagreement with your neighbor over noise, tree leaves, or kids playing in the street? Mediation can help! Mediators bring all parties together in a safe setting in which concerns can be heard and conflicts addressed. Each party has a chance to tell their story and the opportunity to share in a way they may not have been able to before. It is the goal of mediation to not only resolve the current conflict and issues, but to repair relationships as well. Mediation is conducted by trained and caring volunteers.

Let us help you with neighborhood livability issues.



“That dog is driving me crazy!”

The Problem: A dog lover and insomniac are neighbors. “Rover’s” owners work late hours while their neighbor keeps a different schedule, turning in for the evening fairly early. Rover is left to himself out in his yard and barks when he is bored. Unfortunately, Rover is frequently bored.

The Solution: As part of the mediated agreement, the dog owners volunteer to help their neighbor move her bedroom furniture to a room located on the other side of her house from the dog’s quarters. The neighbor agrees not to call all hours of the night every time she hears “just any old dog bark.”

“Quit blocking the driveway!”

The Problem: Two residents live on flag lots. One of the neighbors insists on parking in the access area to the homes. This causes a problem for the other neighbor who has a large vehicle and is nervous about going past cars parked in the access area.

The Solution: As part of the mediation agreement, the first neighbor agrees not to park on the access area for more than five minutes at a time and will instruct all visitors to park on the street. The other neighbor will cease calling the police about blocked access and will talk directly to the neighbor about any future concerns.

We can help with conflicts stemming from:

Noisy Kids



Loud Music



Property Lines/Fencing issues



Litter



Parking



Home Owner’s Associations



Property Damage

Promoting Peaceful Neighborhoods

Hillsboro Mediation Program

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