



**City of Hillsboro Utility Billing**  
 150 E Main Street, Hillsboro, OR 97123  
 Phone: 503-681-6163 Fax: 503-681-6213  
 Email: ub@hillsboro-oregon.gov

**CITY OF HILLSBORO - UTILITY BILLING  
 ELECTRONIC FUNDS TRANSFER  
 ENROLL – CANCEL – CHANGE**

Electronic Funds Transfer (EFT) will automatically deduct funds from your checking or savings account on a regular basis and shall remain in effect until canceled in writing.

If you choose to start, cancel, or change EFT service, complete the required fields below and return to the City of Hillsboro Utility Billing Department, Civic Center, 150 E. Main St., Hillsboro, OR 97123-4028, or by fax 503-681-6213. Please do not attempt to email banking information. If you have any questions, please contact our team by calling 503-681-6163 Monday-Friday 8:00 am – 5:00 pm.

You will continue to receive a utility bill in the same billing cycle as you currently do, allowing you time to review the charges and notify the Utility Department of any discrepancies.

After you sign up for EFT service, continue to pay your utility bill as you normally have until you receive a utility bill that states, **“Electronic Funds Transfer – DO NOT PAY.”**

**Payment will automatically be deducted from your bank account on the due date shown on your utility bill.**

If you wish to cancel or change EFT, notify the City of Hillsboro Utility Billing Department in writing at least one week before the due date of your utility bill.

EFT Request  Start  Cancel  Change  
 Utility Account & Customer No. \_\_\_\_\_  
 Customer Name \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 Bank Name \_\_\_\_\_  
 Bank City/State \_\_\_\_\_  
 Name on Bank Account \_\_\_\_\_  
 Account Type  Checking  Savings  
 Routing Number \_\_\_\_\_  
 Account Number \_\_\_\_\_  
 Email address \_\_\_\_\_  
 Your Phone number \_\_\_\_\_  
 Change to Paperless Billing – receive E-bills  Yes  No

**ELECTRONIC DEBIT AUTHORIZATION**

I hereby authorize the City of Hillsboro (“City”) to initiate debits and/or corrections to the financial institution indicated. The financial institution is authorized to debit and/or correct the amounts to the Account Number identified above. This authority is to remain in full force and effect until City has received written notification from me of its termination in such time and such manner as to afford the City and Depository a reasonable opportunity to act on it.

I acknowledge that (1) the payment of my water/sewer/surface water management(SWM)/transportation utility fee(TUF) bill will occur automatically no earlier than the due date on my utility bill by electronic debit to my bank account whether or not I have seen or approved the utility bill; (2) the dollar amount to be debited to my bank account will change from billing period to billing period based on my water meter readings and I agree to hold the City harmless from any claim of damage caused by reason of the making of the electronic debit or the amount thereof; (3) any adjustments to my utility bill based on usage or other agreement between myself and the City will occur after the amount of the original bill has been debited to the account; (4) the City’s policies and procedures applicable to Non-Sufficient Funds (NSF) checks will be fully applicable to an NSF electronic debit; (5) failure to pay my utility bill by reason of an NSF electronic debit may result in the shut-off water services for my water/sewer/SWM/TUF service account; and (6) the City may terminate my electronic debit privileges in the event of an NSF electronic debit. I represent and warrant that I have the full right and power to authorize the electronic debiting of the account identified above. I will pay the attorneys fees and costs incurred by the City to collect the water/sewer/SWM/TUF bill in the event my water/sewer/SWM/TUF is not paid when due, or to defend an action where I have agreed to hold the City harmless, whether or not litigation is commenced, and if litigation, mediation, arbitration or trial is commenced, attorney fees and costs incurred by City therein, and on any appeal there from.