The City of Hillsboro Water Department carefully manages drinking water rates, and strives to ensure equity and affordability for all customers. Water rates are designed so that all customers pay their fair share based on how they use the City’s water system and how much water they use.

Hillsboro Water Department delivers high-value, reliable water service to:

- In-town customers located west of Cornelius Pass Road and south of Highway 26 (Sunset Highway).
- Upper-system customers in western Washington County along Hillsboro’s original water service line.

Hillsboro Water currently has 12 retail water rate classes (in addition to the three wholesale customers). Over 90% of the water meters currently in service are for single-family residential customers:

- Single-family residential
- Single-family residential - Duplex
- Single-family residential - Triplex
- Multi-family residential
- Commercial
- Industrial – Small
- Industrial - Large
- Irrigation
- Public entities
- Nonprofit
- Private and public fire protection
- Bulk water

Each class of the 12 retail customers are charged a monthly base fee and a use fee for drinking water on their City utility bill. The base fee is fixed, and stays the same amount month to month. It does not include the amount of water used by the customer.

The use fee is based on the customer’s water usage as registered by the water meter. The amount of water used by a customer is measured in hundreds of cubic feet (ccf). One ccf of water equals approximately 748 gallons. The use fee can change from bill to bill and adjusts up or down depending on the water use for that billing period.

On November 12, 2019, the City of Hillsboro Utilities Commission approved separate water rate increases for each customer class. Following are the approved drinking water rates, effective January 1 to December 31, 2020.

For questions or to provide feedback:

- Call: 503-615-6702
- Email: Water-Department@Hillsboro-Oregon.gov
- Visit or send mail to: 150 East Main Street, Third Floor, Hillsboro, Oregon 97123
**Single-Family Residential Customers**

Single-family residential service is defined as water service to a single family dwelling unit, duplex, or triplex using water primarily for personal or domestic accommodation, including a group home. Other multi-unit developments with separate meters billed by the City to each individual residence is single family residential for each individual residence. Legally established home occupation businesses may utilize single family residential service if the primary use of the structure is maintained as residential.

**City of Hillsboro In-Town Single-Family Residential Customers Monthly Base Fee**

- 5/8 inch by 3/4 inch meter: $16.58
- 3/4 inch meter: $16.58
- 1 inch meter: $27.63
- 1 1/2 inch meter: $55.21
- 2 inch meter: $88.37

**City of Hillsboro In-Town Single-Family Residential Customers Monthly Use Fee per ccf**

1 ccf equals 748 gallons of water

- Zero to 8 ccf: $2.43
- 9 to 18 ccf: $3.79
- 19 plus ccf: $5.14

**City of Hillsboro Upper-System Single-Family Residential Customers Monthly Base Fee**

- 5/8 inch by 3/4 inch meter: $24.87
- 3/4 inch meter: $24.87
- 1 inch meter: $41.45
- 1 1/2 inch meter: $82.82
- 2 inch meter: $132.56

**City of Hillsboro Upper-System Single-Family Residential Customers Monthly Use Fee per ccf**

1 ccf equals 748 gallons of water

- Zero to 8 ccf: $3.65
- 9 to 18 ccf: $5.70
- 19 plus ccf: $7.72
Single-Family Residential Customers - Duplex

Single-family residential service is defined as water service to a duplex using water primarily for personal or domestic accommodation, including a group home. Other multi-unit developments with separate meters billed by the City to each individual residence is single family residential for each individual residence. Legally established home occupation businesses may utilize single family residential service if the primary use of the structure is maintained as residential.

City of Hillsboro In-Town Single-Family Residential Duplex Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $16.58
- 3/4 inch meter: $16.58
- 1 inch meter: $27.63
- 1 1/2 inch meter: $55.21
- 2 inch meter: $88.37

City of Hillsboro In-Town Single-Family Residential Duplex Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Zero to 16 ccf: $2.43
- 17 to 36 ccf: $3.79
- 37 plus ccf: $5.14

City of Hillsboro Upper-System Single-Family Residential Duplex Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $24.87
- 3/4 inch meter: $24.87
- 1 inch meter: $41.45
- 1 1/2 inch meter: $82.82
- 2 inch meter: $132.56

City of Hillsboro Upper-System Single-Family Residential Duplex Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Zero to 16 ccf: $3.65
- 17 to 36 ccf: $5.70
- 37 plus ccf: $7.72
Single-Family Residential Customers - Triplex

Single-family residential service is defined as water service to a triplex using water primarily for personal or domestic accommodation, including a group home. Other multi-unit developments with separate meters billed by the City to each individual residence is single family residential for each individual residence. Legally established home occupation businesses may utilize single family residential service if the primary use of the structure is maintained as residential.

City of Hillsboro In-Town Single-Family Residential Triplex Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $16.58
- 3/4 inch meter: $16.58
- 1 inch meter: $27.63
- 1 1/2 inch meter: $55.21
- 2 inch meter: $88.37

City of Hillsboro In-Town Single-Family Residential Triplex Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Zero to 24 ccf: $2.43
- 25 to 54 ccf: $3.79
- 55 plus ccf: $5.14

City of Hillsboro Upper-System Single-Family Residential Triplex Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $24.87
- 3/4 inch meter: $24.87
- 1 inch meter: $41.45
- 1 1/2 inch meter: $82.82
- 2 inch meter: $132.56

City of Hillsboro Upper-System Single-Family Residential Triplex Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Zero to 24 ccf: $3.65
- 25 to 54 ccf: $5.70
- 55 plus ccf: $7.72
Multi-Family Residential Customers

Multi-Family residential service is defined as water service to multifamily dwelling unit on one parcel of land using water primarily for personal or domestic accommodation with four or more separate living units or spaces, i.e. mobile home parks, trailer courts, apartment complexes, condominiums, and group homes in which all living units are billed by the City of their water service as a single utility bill. This classification also includes homeowner association clubhouses. This category does not include hotels or motels.

City of Hillsboro In-Town Multi-Family Residential Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $29.25
- 1 inch meter: $48.75
- 1 1/2 inch meter: $97.49
- 2 inch meter: $155.99
- 3 inch meter: $312.00
- 4 inch meter: $487.48
- 6 inch meter: $974.97
- 8 inch meter: $2,729.91
- 10 inch meter: $4,094.86

City of Hillsboro In-Town Multi-Family Residential Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $2.93
- Use over winter volume ($/ccf): $3.44

City of Hillsboro Upper-System Multi-Family Residential Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $43.87
- 1 inch meter: $73.12
- 1 1/2 inch meter: $146.24
- 2 inch meter: $233.98
- 3 inch meter: $467.99
- 4 inch meter: $731.24
- 6 inch meter: $1,462.45
- 8 inch meter: $4,094.86
- 10 inch meter: $6,142.30

City of Hillsboro Upper-System Multi-Family Residential Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $4.39
- Use over winter volume ($/ccf): $5.17
Commercial Customers

Commercial service is defined as water service to a business or businesses engaged in the manufacture and/or sale of a commodity or commodities, or the rendering of a service. This category includes stores, offices, manufacturing and industry office, restaurants, daycare facilities, dairies, warehouses, private schools, private colleges, hospitals, hotels, motels, and other entities. This category also includes Bulk Water.

City of Hillsboro In-Town Commercial Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $35.95
- 1 inch meter: $59.92
- 1 1/2 inch meter: $119.82
- 2 inch meter: $191.72
- 3 inch meter: $383.45
- 4 inch meter: $599.13
- 6 inch meter: $1,198.25
- 8 inch meter: $3,355.12
- 10 inch meter: $5,032.68

City of Hillsboro In-Town Commercial Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $3.16
- Use over winter volume ($/ccf): $4.45

City of Hillsboro Upper-System Commercial Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $53.92
- 1 inch meter: $89.86
- 1 1/2 inch meter: $179.70
- 2 inch meter: $287.53
- 3 inch meter: $575.07
- 4 inch meter: $898.54
- 6 inch meter: $1,797.07
- 8 inch meter: $5,031.79
- 10 inch meter: $7,547.69

City of Hillsboro Upper-System Commercial Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $4.74
- Use over winter volume ($/ccf): $6.68
Industrial Customers - Small

Industrial Service is defined as water service to a business enterprise engaged in the manufacture of products, materials, equipment, machinery or supplies where water is primarily used in the manufacturing process and not used for personal or domestic accommodation. Wineries where water is primarily used in the manufacturing of wine and not for irrigation. Water usage is relatively constant between winter and summer months.

City of Hillsboro In-Town Small Industrial Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $55.00
- 1 inch meter: $91.66
- 1 1/2 inch meter: $183.31
- 2 inch meter: $293.31
- 3 inch meter: $586.62
- 4 inch meter: $916.60
- 6 inch meter: $1,833.18
- 8 inch meter: $5,132.92
- 10 inch meter: $7,699.38

City of Hillsboro In-Town Small Industrial Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Use under 4 MGD ($/ccf): $2.96

City of Hillsboro Upper-System Small Industrial Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $82.50
- 1 inch meter: $137.49
- 1 1/2 inch meter: $274.98
- 2 inch meter: $439.96
- 3 inch meter: $879.94
- 4 inch meter: $1,374.89
- 6 inch meter: $2,749.76
- 8 inch meter: $7,699.34
- 10 inch meter: $11,549.00

City of Hillsboro Upper-System Industrial Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- All usage ($/ccf): $4.44
Industrial Customers - Large

Industrial Service is defined as water service to a business enterprise engaged in the manufacture of products, materials, equipment, machinery or supplies where water is primarily used in the manufacturing process and not used for personal or domestic accommodation. Wineries where water is primarily used in the manufacturing of wine and not for irrigation. Water usage is relatively constant between winter and summer months. The large industrial rate is the same as the small industrial customer plus a volume usage exceeding four million gallons per day.

City of Hillsboro In-Town Large Industrial Customers Monthly Base Fee

The Large Industrial rate is for in-town connections averaging water usage of four million gallons per day (MGD) or greater, combined from all industrial meters at a single facility.

- 6 inch meter and 4 MGD: $6,966.00
- 8 inch meter and 4 MGD: $19,505.00
- 10 inch meter and 4 MGD: $29,257.00

City of Hillsboro In-Town Small Industrial Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Use over 4 MGD ($/ccf): $2.65
Irrigation Customers

Irrigation Service is defined as water service to a public park or irrigation user with seasonal use for recreational, landscaping and horticultural purposes or other similar uses, but not primarily for personal or domestic accommodation. Vineyards and other operations primarily growing vegetation. Irrigation includes outdoor residential and commercial sprinkler services when on separate meters. Irrigation customers may shut off and restart service each growing season, subject to the applicable service fee.

City of Hillsboro In-Town Irrigation Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $43.87
- 1 inch meter: $73.12
- 1 1/2 inch meter: $146.24
- 2 inch meter: $233.99
- 3 inch meter: $467.96
- 4 inch meter: $731.20
- 6 inch meter: $1,462.40
- 8 inch meter: $4,094.72
- 10 inch meter: $6,142.08

City of Hillsboro In-Town Irrigation Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- All usage ($/ccf): $5.93

City of Hillsboro Upper-System Irrigation Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $65.81
- 1 inch meter: $109.68
- 1 1/2 inch meter: $219.36
- 2 inch meter: $350.98
- 3 inch meter: $701.95
- 4 inch meter: $1,096.80
- 6 inch meter: $2,193.60
- 8 inch meter: $6,142.08
- 10 inch meter: $9,213.12

City of Hillsboro Upper-System Irrigation Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- All usage ($/ccf): $8.89
Public Entities Customers

Public Entities Service is defined as water service to publicly owned or leased land or building, under city, district, county, state, or federal ownership including public schools, public colleges, and post offices.

City of Hillsboro In-Town Public Entities Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $34.96
- 1 inch meter: $58.25
- 1 1/2 inch meter: $116.50
- 2 inch meter: $186.41
- 3 inch meter: $372.81
- 4 inch meter: $582.52
- 6 inch meter: $1,165.05
- 8 inch meter: $3,262.13
- 10 inch meter: $4,893.20

City of Hillsboro In-Town Public Entities Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $3.47
- Use over winter volume ($/ccf): $4.87

City of Hillsboro Upper-System Public Entities Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $52.43
- 1 inch meter: $87.38
- 1 1/2 inch meter: $174.75
- 2 inch meter: $279.61
- 3 inch meter: $559.23
- 4 inch meter: $873.79
- 6 inch meter: $1,747.57
- 8 inch meter: $4,893.20
- 10 inch meter: $7,339.80

City of Hillsboro Upper-System Public Entities Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $5.20
- Use over winter volume ($/ccf): $7.31
Nonprofit Customers

Nonprofit service is defined as water service to a nonprofit entity that is organized as a public benefit corporation or religious corporation as those terms are defined under ORS 65.001.

City of Hillsboro In-Town Nonprofit Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $31.45
- 1 inch meter: $52.41
- 1 1/4 inch meter: $102.84
- 1 1/2 inch meter: $104.83
- 2 inch meter: $167.73
- 3 inch meter: $335.44
- 4 inch meter: $524.13
- 6 inch meter: $1,048.28
- 8 inch meter: $2,935.18
- 10 inch meter: $4,402.76

City of Hillsboro In-Town Nonprofit Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $2.76
- Use over winter volume ($/ccf): $3.89

City of Hillsboro Upper-System Nonprofit Customers Monthly Base Fee

- 5/8 inch by 3/4 inch meter: $47.17
- 1 inch meter: $78.62
- 1 1/4 inch meter: $154.25
- 1 1/2 inch meter: $157.24
- 2 inch meter: $251.59
- 3 inch meter: $503.17
- 4 inch meter: $786.21
- 6 inch meter: $1,572.42
- 8 inch meter: $4,402.76
- 10 inch meter: $6,604.14

City of Hillsboro Upper-System Nonprofit Customers Monthly Use Fee per ccf

1 ccf equals 748 gallons of water

- Winter volume ($/ccf): $4.14
- Use over winter volume ($/ccf): $5.83
Private and Public Fire Protection Customers

Private Fire Protection and Public Fire Protection is defined as water service for fire suppression with minimal average usage.

City of Hillsboro Private and Public Fire Protection Customers Monthly Base Fee

- 1 inch meter: $6.03
- 2 inch meter: $12.06
- 3 inch meter: $18.09
- 4 inch meter: $24.12
- 6 inch meter: $36.18
- 8 inch meter: $48.24
- 10 inch meter: $60.30
- 12 inch meter: $72.36

Wholesale Customers

Hillsboro Water sells water to three wholesale customers in Washington County: the Cities of Cornelius and Gaston and the LA Water Cooperative. Water is delivered to each wholesale customer through one or more master meters. From there, the three wholesale customers deliver water to their respective customers using their water system.

City of Hillsboro Wholesale Customer: City of Cornelius

1 ccf equals 748 gallons of water

- ($/ccf): $1.66

City of Hillsboro Wholesale Customer: City of Gaston

1 ccf equals 748 gallons of water

- ($/ccf): $1.60

City of Hillsboro Wholesale Customer: L.A. Water Cooperative

1 ccf equals 748 gallons of water

- ($/ccf): $1.60

Bulk Water Customers

City of Hillsboro Wholesale Customer Bulk Water Customers

1 ccf equals 748 gallons of water

- Per 1,000 gallons volume rate ($/ccf): $4.22