



## Flex Connects

### City of Hillsboro Utility Assistance

The City of Hillsboro's Utility Assistance Program is meant for City of Hillsboro customers who are income-qualified to receive emergency financial assistance towards utility fees on the City's monthly utility bill. Qualified utility customers can receive assistance on up to two utility bills within a 12 month period. Customers may also chose to use this assistance for consecutive or non-consecutive bills.

You can meet income eligibility requirements two different ways:

1. Demonstrate that you are currently enrolled in one of the following programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Woman, Infants, Children (WIC)
  - Temporary Assistance for Needy Families (TANF)
  - Oregon Health Plan (OHP)
  - Free and Reduced Lunch
  - Energy Assistance Program
  - Public Housing, Section 8 Choice Voucher Program or Project Based Voucher Program
  
2. Document gross income for all adult household members for the last 60 days. Add all of the gross income received by all adult household members in the last 60 days and compare it to the income limits below. To be eligible your gross household income cannot exceed these limits:

Household Size	2020 Monthly Household Income
1	\$ 1,967
2	\$ 2,658
3	\$ 3,349
4	\$ 4,039
5	\$ 4,730
6	\$ 5,421
7	\$ 6,111
8	\$ 6,802
9	\$ 7,493
10	\$ 8,183



If you believe you are eligible for this program please mail a completed form with necessary documents to:

Community Action  
1001 SW Baseline Street  
Hillsboro, Oregon 97123

-----  
Name (as stated on utility bill): \_\_\_\_\_

Date: \_\_\_\_\_

Utility Bill Account Number (top right corner of bill): \_\_\_\_\_

Customer Number (top right corner of bill): \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Contact email address: \_\_\_\_\_

Are you seeking assistance due to COVID-19 related impacts (circle one):    YES        NO

**Please mail any documents that show you are currently enrolled in one of the eligibility programs or gross income received by all adult household members in the last 60 days does not exceed the income limits on page 1.**

If you have any questions, please call:

Community Action  
(503) 648-6646