



## City of Hillsboro Utility Assistance: Bill Relief Eligibility Form

Eligible City of Hillsboro utility customers who need help paying a current or past-due utility bill can stay connected to utility services through our Utility Assistance Program’s Bill Relief option. If you are enrolled in a government assistance program or meet household income guidelines, you may be eligible for Bill Relief in an amount based on your household size, as shown below.

Household Members	Assistance in a 12-Month Period
1 to 4	\$300
5 to 8	\$400
9 or more	\$500

Our community partners will use one of two qualifications to determine customer eligibility. You must be listed on the utility bill and meet one qualification — you are not required to meet both.

### Qualification 1: Enrolled in Government Assistance

Demonstrate that you are currently enrolled in one of the following programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Woman, Infants, Children (WIC)
- Temporary Assistance for Needy Families (TANF)
- Oregon Health Plan (OHP)
- Free and Reduced Lunch
- Energy Assistance Program
- Public Housing, Section 8 Choice Voucher Program or Project Based Voucher Program

### Qualification 2: Meet 2024 Housing & Urban Development (HUD) Household Income Guidelines

Document the gross income (before any deductions) for each adult household member for the last 30 days and add the amounts together. To be eligible, your gross household income cannot exceed the monthly gross income limit below.

Household Members	Monthly Gross Income Limit
1	\$2,785.58
2	\$3,642.67
3	\$4,499.75
4	\$5,365.83
5	\$6,213.92
6	\$7,071.00
7	\$7,231.75
8	\$7,392.42

If you believe you are eligible for this program, please mail a completed form to **ONE** of our community partners with necessary documentation:

**Documentation must:**

- Demonstrate that you are currently enrolled in a government assistance program.
- OR**
- Demonstrate that the gross income received by all adult household members does not exceed 2024 Housing & Urban Development Household Income Guidelines for the past 30 days.

**Community Partner Mailing Addresses**

Community Action  
1001 SW Baseline Street  
Hillsboro, Oregon 97123  
503-648-6646

Centro de Prosperidad  
265 Oak St., Suite A  
Hillsboro, OR 97123  
503-336-9895

Salvation Army  
P.O. Box 1418  
Hillsboro, OR 97123  
503-640-4311

**Your Information**

Name (as stated on utility bill): \_\_\_\_\_

Date: \_\_\_\_\_

Utility Bill Account Number (top right corner of bill): \_\_\_\_\_

Customer Number (top right corner of bill): \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Contact Email Address: \_\_\_\_\_

**Additional Resources**

If you do not qualify for City of Hillsboro Utility Assistance, there are a number of other local assistance and affordability resources that may be helpful. Visit [Hillsboro-Oregon.gov/CommunityResources](https://hillsboro-oregon.gov/CommunityResources) for information on:

- Reduced Garbage & Recycling Rates
- Energy & Rent Assistance Programs
- Local Food Pantries
- Affordable Internet & Phone Services
- State Assistance Programs
- Ways to Save Money on Utilities
- Weatherization Programs
- Cultural Community

You can also call **211** — 24 hours a day, seven days a week — to reach specialists that can help match your needs to local resources and services that can help.