

TOP



of 2025

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2025 highlights!**



1. Supporting Community Impacted by ICE



Hillsboro declared a **state of emergency** and created an action plan in response to aggressive ICE activity, condemning tactics like detaining people without due process and questioning residents based on race or ethnicity.

The City set aside **\$200,000 in community grants for legal services, food assistance, and other support** for those affected, and reaffirmed its sanctuary city commitment, with police resources not used to enforce federal immigration law.

Hillsboro also launched an **Immigration Resources** webpage with “know-your-rights” guidance and local legal contacts.

2. Latino-Owned Business Support

- Centro de Prosperidad Economic Prosperity Center assisted **69** small business clients, provided **300** coaching hours, supported **7** new businesses, and hosted **16** skill-building workshops.
- Washington County Chamber of Commerce supported **45** Latino businesses, provided **210** coaching hours, and performed **175** one-on-one engagements.
- The 8th annual Cocinemos Entrepreneur Program (*Adelante Mujeres*) included **25** graduates and **9** new businesses launched.
- Avenida Diez began community engagement for the Equitable Development Strategy.

3. Year-Round Shelter Opens

The City of Hillsboro and Washington County opened the 75-bed, pet-friendly **Hillsboro Shelter** near Winco & Dairy Creek Park to serve adults experiencing homelessness.

The shelter is operated by Project Homeless Connect and provides 24/7 onsite staffing, daily meals, laundry, showers, and connects guests to housing opportunities.



4. Affordable Housing

The City selected Mercy Housing Northwest and IRCO to develop approximately **118 affordable apartments at the Willow Creek transit hub**, including 18 supportive housing units, with \$15.5 million reserved in Metro Housing Bond funds and TriMet selling the land below market value.

Dolores, **Hillsboro's newest 67-unit affordable housing community**, is scheduled to open in Spring 2026.

5. Increased Language Access

Hillsboro launched a **Language Access website** and **iSpeak Hillsboro cards**, adding Wordly translation at Council meetings, as well as ASL on-demand, and listening devices.



New multilingual technology — including QR codes, Spanish translations, and video relay services — enhances accessibility across all public meetings.

6. Small Business Support

- Downtown Small Business Grant Program provided **5** Storefront/Security/Lighting grants and **3** Tenant Improvement grants to enhance business spaces.
- TiE Oregon & Hillsboro Partnership served **16** traded-sector entrepreneurs and provided **\$30,500** in awards and equity through the 4th annual Westside Pitch Event.
- 5th annual Winter Lighting Enhancements installed to support businesses in the Cultural Arts District while providing festive lighting for patrons.

7. Light Service Expansion

After 5 years of operations, HiLight surpassed **2,000 subscribers!** It now serves nearly **11,000** homes and businesses, including a new service area in NW Hillsboro at the Glencoe Hut.

8. New Fire & Rescue Unit



Rescue 6, an advanced life support rescue unit staffed by firefighter-paramedics, began service at the Cherry Lane fire station.

By handling more medical calls, Rescue 6 helps free up fire engines for fire response and other complex emergencies.

In 2025, Fire & Rescue answered **15,113 total calls for service:**

- 13,820 Emergency medical service calls
- 1,293 Fire-related calls

9. HPD Upgrades & Accreditation

The Hillsboro Police Department **upgraded its radio systems** to include UHF and VHF, alongside its digital network, to provide improved coverage and compatibility with other emergency agencies.

HPD also earned its **accreditation** and began transitioning to all blue emergency lighting on patrol vehicles.



10. Lincoln & 2nd Ave Project Complete

The Lincoln & 2nd Avenue corridor in Hillsboro was rebuilt to modernize paving, **improve ADA access, provide better pedestrian safety**, and upgrade stormwater and utility systems.



11. Shute Road Multi-Use Path Open

The 10 to 12 foot wide off-road path **improves safety by separating cyclists and pedestrians** from motor vehicle traffic.

The path runs along the west side of NE Shute Road between Brookwood Parkway and NE Cornell Road. It was fully funded by Intel (about \$6 million) as part of their expansion in the area.

12. Community Plan Updated

Hillsboro's updated 2035 Community Plan was adopted and is now available on [Hillsboro2035.org](https://www.hillsboro2035.org)!

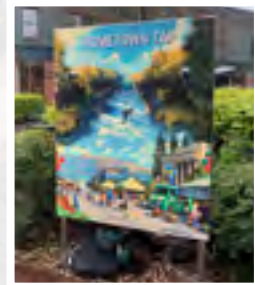
13. Saving Water Customers Money

- The Hillsboro Water Department performed **2,407** leak checks as part of the new Leak Notification Program to help customers.
- **\$47,000** was awarded to residential, industrial, commercial, and institutional customers for water conservation projects
- Water Department Staff secured Federal EPA grant funding of **\$2.2 million** to begin replacement on 15 miles of 18" steel pipeline originally constructed in the 1940s.

These upgrades will make Hillsboro's original water supply connection to the Tualatin River seismically resilient.

14. Water on Demand

Between May and October, Hillsboro residents used over **12,300 gallons** of water from our Hometown Tap boards, which were requested 18 times for special events!



15. Water System Maintenance

- The Uni-directional Flushing Program cleaned and removed sediment from **57** miles of water mains.
- Completed **1,080** hydrant inspections and repaired or replaced **24** hydrants.
- Surveyed **87** miles of mainline pipes for leaks and repaired **49** breaks and leaks.
- Replaced **410** linear feet of old piping.
- Installed **390** meters on new construction projects.
- Replaced **1,225** broken meters, registers, and meter bodies.
- Completed **2,141** utility locates and **244** emergency locates.

16. Front-Facing Book Shelves: Steve Callaway Children's Area



It's easier for kids to browse, choose books independently, and discover new titles with Brookwood Library's **new front-facing shelves** in the newly dedicated Steve Callaway Children's Area.

The Children's Area honors Mayor Steve Callaway (2017–2025) for his dedication and compassionate leadership.

17. Digital Literacy & Navigation

The Washington County Cooperative Library Services-funded **Digital Navigator** at Shute Park Library **proved so impactful** that additional funds were identified to hire two navigators for Shute Park and Brookwood libraries through 2026.

They offer drop-in tech help and workshops on computer basics, online safety, and technology literacy.

A **\$10,000 Public Library Association and AT&T grant** supported the Library's Digital Literacy Workshop Initiative, boosting digital skills and confidence for underserved residents through accessible, culturally relevant programs and partnerships.

18. Park Additions & Restoration

New trails were completed in South Hillsboro with the construction of the Cornelius Pass Bridge over Butternut Creek.

Two new **off-leash dog areas in South Hillsboro** opened with grass and artificial turf for all-season use.

Proactive tree and habitat restoration work at **Jackson Bottom Wetlands Preserve**

helped mitigate the impacts of the invasive and destructive emerald ash borer beetle.



19. Mural Program Expansion

Two new murals brighten the Cultural Arts District with the expansion of the Hillsboro Mural Program.



20. The FLIP Museum Opens

Downtown Hillsboro is the new home of the hands-on **interactive children's museum**, inspiring creativity and learning through interactive, play-based exhibits.

21. New Community Flag

4,191 community votes selected our new community flag, which was created with resident input to reflect the City's **diversity, creativity, and forward momentum**.

Its colors and shapes symbolize connection, innovation, and pride — serving as a **unifying emblem** for the entire community.



22. WNBA Team in Hillsboro

Hillsboro is the training home of the **WNBA's newest team**, the Portland Fire — and the Portland Thorns!

The Evergreen Corporate Center will be renovated into the world's first dual-sport performance center exclusively for professional women's teams.



23. Climate Action Plan

City staff surveyed the community in summer 2025 to gather public input for moving the Climate Action Plan forward.

Hillsboro's Climate Action Plan outlines strategies to cut community greenhouse gas emissions and strengthen resilience to heat, wildfire smoke, and flooding.

The plan focuses on **cleaner buildings and transportation, energy efficiency, sustainable development, and community preparedness** to create a safer, more climate-ready Hillsboro.

24. Strategic Planning

- The City Council prioritized the implementation of the City of Hillsboro's **Strategic Plan**.
- The Hillsboro **Parks & Recreation System Plan** was adopted, which will help shape priorities and investments over the next 50 years.
- A new **Library Strategic Plan**, developed with community input, benchmarking, surveys, and stakeholder meetings, is complete. Library staff will begin implementation in 2026.
- The Hillsboro Police Department surveyed the community to **update HPD's Strategic Plan**.

25. Record Participation in City Programs

Library Programs

- The Library hosted 761 programs with **24,154 attendees!**
- Library traffic included **560,582 visitors**, with the circulation of **2,202,695 items!** Digital circulations went up 16% to 665,295.

Parks & Recreation

- Summer camps and new cultural enrichment programs at Hidden Creek Community Center saw **record expansion!**

Water Conservation

- 100% of requested Home Water Audits were completed to help residents reduce water use and detect leaks. The program has grown over **500%** since 2024!